

## **COVID-19 Adherence Guide for Pro Cleaners**

At Pro Cleaners, we're taking coronavirus (COVID-19) seriously. We believe in taking care of our clients and work-family. Below we've addressed some questions and concerns you might have regarding how COVID-19 affects us and you.

### **COVID-19 Information:**

- The virus is transmitted from person to person by exposure to large respiratory drops (by sneezing) and by direct contact
- Wash hands frequently or use hand sanitizer
- When sneezing do not cover your mouth and nose with your hand but sneeze into the crook of your arm
- Maintain social distancing which includes a minimum of 6 feet

### **Cleaning Garments from the General Public-**

The CDC advises that the dry cleaning process, which includes cleaning and pressing, is effective on most viruses. As is true with other viruses, laundering in hot water, 160° F and with proprietary dry cleaning solutions. The CDC states laundering with detergent alone is an effective method.

*In accordance with the CDC, WHO, and National Cleaners Association, we're implementing the following protocols-*

### **AT THE COUNTER**

1. Routinely and periodically throughout the day clean all surfaces that come into human contact OR contact with uncleaned clothing/textiles with a disinfectant wipe
2. Wipe down and disinfect the counter after each client transaction
3. Wear disposable surgical gloves when handling client's belongings
4. Removal and disposal of gloves after each transaction and disinfecting hands with hand soap or hand sanitizer after removing gloves
5. We will not be offering same day service

### **IN THE PLANT**

1. Not using the same baskets for loading and unloading clean and dirty items and disinfecting these baskets after use
2. Making sure the cleaning/washing system is properly charged with soap
3. Wiping down the door opening rim prior to unloading the cleaned clothes in the machine
4. The use of disposable gloves is recommended

5. Personnel will wear protective clothing if there is a risk of direct contact with biological agents (for example in the event of splashing). Replace and launder protective clothing in the event of contamination.
6. Washing is done at high temperature, 160° F, for 25 minutes.

### **OUR EMPLOYEES**

1. We are making sure all our employees are washing their hands on a frequent and regular basis
2. Availability of hand sanitizers throughout the plant and counter area
3. Employees are instructed to stay home if they're feeling unwell in any way

### **Frequently Asked Questions**

From Customers-

**Q: "Can the virus be transferred from someone else's clothes to my clothes?"**

*A: There is little chance of this type of transfer occurring. The virus only lives for a very short period outside the body. Additionally, the cleaning process kills the virus on any garment and all garments.*

**Q: How can I practice minimal human contact?**

*A: We can provide dry cleaner bags to our customers for them to bring their clothes in. This will minimize the amount of time spent in the business establishment.*

From Staff-

**Q: "Can I get the virus from handling the general public's garments?"**

*A: The virus only lives for a very short time outside the body, so there is very little chance that your employees will contract the virus from touching people's garments. However, disposable gloves are available and please use hand sanitizer as frequently as possible.*

**Q: "Can I get the virus from handling the general public's linens?"**

*A: There is little risk from handling any type of linen from the general public.*

For any additional information, please reach out to [procleanerswgray@gmail.com](mailto:procleanerswgray@gmail.com) or visit <https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html>.